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**Becker's Hospital Review Names West Florida Healthcare  
to its '100 Great Community Hospitals' List**

July 5, 2016 (Pensacola, FL) - *Becker's Hospital Review*, one of the nation's most prestigious healthcare publications, has named West Florida Healthcare to its 2016 national list of "100 Great Community Hospitals." West Florida Healthcare is the only hospital in Northwest Florida to be recognized for this outstanding achievement. The award comes on the heels of West Florida Healthcare being named one of the nation's 100 Top Hospitals in March by Truven Health Analytics, and receiving an "A" hospital safety score from The Leapfrog Group for the second consecutive reporting period.

"We are very grateful for this external validation of our ability to deliver safe, high-quality care to our patients and their families," said Jim Cronley, Chairman of West Florida Healthcare's Board of Trustees. "Recognitions such as this are a testament to the quality and dedication of our nurses, physicians, employees and volunteers."

Becker's editorial team selected hospitals based on quality, service to their communities and other safety and performance measures. They also used various rankings and awards including those from iVantage Health Analytics, Truven Health Analytics, Healthgrades and CareChex. In addition, hospitals cannot pay for inclusion on this list.

"This list recognizes hospital quality and safety programs, things we've been working on many years," said Jessica O'Neal, Chief Operating Officer for West Florida Healthcare. "We work hard every day to be better in the care we deliver. I am happy to see our medical staff and employees so honored, and I am proud of the great care they provide our community."

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In fact, transforming the health care experience has become an important focus at West Florida Hospital. The vision is for highly-competent professionals to work in a collaborative environment to provide patient and family-centered care using evidence-based clinical practice standards. This collaborative team of nurses, physicians, support staff, and volunteers are all committed to the patient and family-centered model of care which has resulted in consistently high patient experience scores. In addition, the West Florida Hospital culture of safety and safe practice is embedded throughout the entire organization.

“To enhance our culture of safety, we have implemented advanced technologies to help ensure that we are delivering compassionate care in the safest environment possible,” said O’Neal. “We are also dedicated to continuous quality improvement initiatives which challenge our teams as they strive for excellence in developing highly-reliable processes.”

Another important differentiator is the professional development support that West Florida Hospital provides its nurses. For example, they have created a nursing structure which includes Shared Governance, a model that features unit-based and facility clinical practice councils. Examples of these councils include the nurse quality council, the nurse executive council, the fall prevention committee, the nursing patient satisfaction committee, and the nursing peer review committee. All of these groups meet regularly to discuss ways to improve patient quality and patient satisfaction.

“Empowering our clinical staff to have a voice in the design of our processes in a collaborative way has a direct impact on our operations, clinical practice, patient care outcomes, and patient experience,” said Karen White-Trevino, Chief Nursing Officer at West Florida Healthcare. “Our entire care team is focused on decreasing practice variability, which directly improves safety and the quality delivered to our patients.”

The countless hours that West Florida Hospital’s physicians, nurses, clinicians, and volunteers spend improving patient satisfaction and quality, which results in better outcomes for our patients, can be found on the following independent websites:

- [Hospitalcompare.com](https://www.hospitalcompare.com)
- [Qualitycheck.org](https://www.qualitycheck.org)
- [HospitalSafetyscore.org](https://www.hospital.safetyscore.org)

By creating multidisciplinary teams, West Florida Healthcare has dedicated itself to serving as the quality leader in Northwest Florida by supporting the use of valid, reliable data to assure the delivery of optimal patient care to reduce medical errors. These multidisciplinary teams of physicians, nurses, clinicians, educators, and support staff

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who follow evidence-based care practices, process improvement techniques, and systems, are able to enhance the patient's quality of care.

“This is special because Becker’s incorporates independent public data; proprietary, risk-adjusted and peer-reviewed methodology; and key performance metrics to arrive at an objective, independent analysis of hospitals across the nation,” continued O’Neal. “Hospitals do not apply for consideration and winners do not pay to market this honor.”

The first hospital in the area to offer all private rooms, West Florida Healthcare proudly provides market-leading quality outcomes performance. The facility is also the area’s first Accredited Chest Pain Center and Breast Imaging Center of Excellence as well as the first hospital in the state of Florida to have earned Atrial Fibrillation with Electrophysiology Services Accreditation. In addition, the hospital is an Advanced Primary Stroke Center and offers specialized Emergency Department services tailored specifically to the needs of seniors as well as a Kids’ ER dedicated to serving the emergency medical needs of children. The West Florida Healthcare campus includes the all private room acute care hospital, the area’s only comprehensive, CARF-accredited physical rehabilitation hospital, and a mental health facility. Affiliated with HCA, the nation’s leading provider of healthcare, West Florida Healthcare meets the community’s healthcare needs in major services such as cardiology, cardiovascular surgery, oncology, orthopedics, robotic-assisted surgery, critical care, neurology/neurosurgery, emergency care, urology, behavioral health, gastroenterology, obstetrics, pulmonary, and rehabilitative medicine. For more information, visit [www.westfloridahospital.com](http://www.westfloridahospital.com) or call (850) 494-3212.

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