



FOR IMMEDIATE RELEASE

Baptist Health Care Neurosciences Team Receives Top HealthStream Scores

PENSACOLA, Fla. (March 10, 2017) – Baptist Health Care (BHC) Neurosciences earned consecutive achievement awards for excellence in its service to patients by HealthStream, a leading company in the patient care survey industry.

When asked to rate the hospital's overall service, as part of the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey administered by HealthStream, BHC Neurosciences patients consistently reported superior levels of service.

“The consistency of these impressive results points to the commitment of the remarkable team of professionals in the Neurosciences department to patient centered excellence and to the dedication to our vision of being the trusted partner for improving the quality of life in the communities we serve,” says Cynde Gamache, chief nursing officer, BHC.

HealthStream recognizes hospitals with either the Certificate of Achievement (above 75th percentile) or Certificate of Excellence (above 90th percentile) every quarter. To earn this recognition, BHC Neurosciences was compared to 3,300 hospitals nationwide, and has been awarded a certificate every quarter since January 2015.

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For more information about this press release or to schedule an interview, please contact Marilyn Smith at 850.791.5254 or BHCMediaRelations@bhcpns.org.

About Baptist Health Care

Baptist Health Care is a community-owned, not-for-profit health care organization committed to improving the quality of life for people and communities in northwest Florida and south Alabama. The organization is a proud member of the Mayo Clinic Care Network. A 2003 Malcolm Baldrige recipient, Baptist continuously strives to be a national leader in quality and service. Baptist Health Care includes three hospitals, two medical parks, Andrews Institute for Orthopaedic & Sports Medicine, Lakeview Center, Baptist Medical Group and Cardiology Consultants. With more than 6,500 employees and employed physicians, Baptist Health Care is the largest non-governmental employer in northwest Florida. For more information, please visit www.eBaptistHealthCare.org.

Baptist Health Care • Baptist Hospital • Gulf Breeze Hospital • Jay Hospital • Lakeview Center • Baptist Medical Park – Nine Mile • Baptist Medical Park – Navarre • Baptist Medical Park – Pace • Baptist Medical Park – Airport • Andrews Institute • Baptist Medical Group • Cardiology Consultants • Mayo Clinic Care Network

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